

JUN 10 2008

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Approved for use through 04/30/2008. OMB 0851-003  
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	10/680,345	
	Filing Date	10/08/2008	
	First Named Inventor	Amyol	
	Art Unit	2152	
	Examiner Name	Whipple	
Total Number of Pages in This Submission	11	Attorney Docket Number	560 (P1307US00)

ENCLOSURES (Check all that apply)										
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):								
Remarks										
<b>SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT</b> <table border="1"> <tr> <td>Firm Name</td> <td>MITEL NETWORKS CORPORATION</td> </tr> <tr> <td>Signature</td> <td><i>Michelle Whittington</i></td> </tr> <tr> <td>Printed name</td> <td>MICHELLE WHITTINGTON</td> </tr> <tr> <td>Date</td> <td>June 10, 2008</td> </tr> </table>			Firm Name	MITEL NETWORKS CORPORATION	Signature	<i>Michelle Whittington</i>	Printed name	MICHELLE WHITTINGTON	Date	June 10, 2008
Firm Name	MITEL NETWORKS CORPORATION									
Signature	<i>Michelle Whittington</i>									
Printed name	MICHELLE WHITTINGTON									
Date	June 10, 2008									
Reg. No. 43,844										

CERTIFICATE OF TRANSMISSION/MAILING	
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:	
Signature	<i>Michelle Whittington</i>
Typed or printed name	MICHELLE WHITTINGTON
Date	June 10, 2008

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

**RECEIVED**  
**CENTRAL FAX CENTER**  
**JUN 10 2008**

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Daniel AMYOT et al  
Serial No.: 10/680,345  
Filed: October 8, 2003  
For: INTERACTIVE CONFLICT RESOLUTION  
FOR PERSONALIZED POLICY-BASED SERVICES  
Art Unit: 2196  
Examiner: Brian P. Whipple

**Response to Notice of Non-Complaint Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Notice of Non-Compliant Amendment dated June 4, 2008. Pursuant to the Notice, only the corrected section (i.e., the Claims Section) from Applicant's January 8, 2008, April 28, 2008 and May 27, 2008 Amendment and Response is submitted herewith. All remaining amendments and arguments from the January 8, 2008 Response remain intact.

**Amendments to the Claims** begin on page 2 of this paper: